

Product Information Sheet

COMMISSION DELEGATED REGULATION (EU) 2023/1669 with regard to the energy labelling of smartphones and slate tablets

1. Trademark OPPO		2. Model identifier CPH2743	
3. General product parameters:			
Parameter		Value	
4. Device type		Smartphone	
5. Operating system		Android	
6. Energy efficiency class		A	
7. Battery user-replaceable		Yes	
8. Battery endurance per cycle (END _{device} [h])		63	
9. Battery endurance in cycles - default settings [cycles]		1 600	
10. Rated battery capacity (C _{rated} [mAh])		5 830	
11. Shipped with protective cover		No	
12. Repeated free fall reliability test - falls without defect [n]		300	
13. Repeated free fall reliability test - falls without defect, tested in fully extended state [n]		n.a.	
14. Repeated free fall reliability class		A	
15. Ingress protection rating		IP68	
16. Specified immersion depth in water, in case of IPx8 [m]		2,00	
17. Screen scratch resistance on Mohs hardness scale		5	
18. Charger	Required output power [W]	10	
	Receptacle type (at device end)	USB-C	
Repairability information:			
19. Minimum guaranteed availability of operating system security updates, corrective updates and functionality updates (years)		6	
20. Repairability Class (based on the index below)		B	
21. Repairability Index		3,86	
21a. Disassembly Depth (S _{DD}) score		3,30	
21b. Fasteners (type) score (S _F)		3,50	
21c. Tools (type) score (S _T)		3,70	
21d. Spare Part score (S _{SP})		5	
21e. Software Updates (duration) score (S _{SU})		3	
21f. Repair Information score (S _{RI})		5	
22. Weblink to information on spare parts availability for professional repairers and end users		https://support.oppo.com/en/answer/?aid=2204306	

23. Weblink to repair instructions for end-users	https://support.oppo.com/en/answer/?aid=2204306
24. Weblink to indicative pre-tax prices	https://support.oppo.com/en/answer/?aid=2204306
Additional information:	
25. Minimum duration of the guarantee offered by the supplier [months]	25

Model placed on the Union market from 20/07/2025



EPREL registration number: 2318911

<https://eprel.ec.europa.eu/qr/2318911>

Supplier: Reflection Investment B.V. (Importer)

Website:

Customer care service:

Name: OPPO service

Website: <https://support.oppo.com/>

Email: support@oppo.com

Phone: /

Address:
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