

Product Information Sheet

COMMISSION DELEGATED REGULATION (EU) 2023/1669 with regard to the energy labelling of smartphones and slate tablets

1. Trademark realme		2. Model identifier RMX3943
3. General product parameters:		
Parameter		Value
4. Device type		Smartphone
5. Operating system		Android
6. Energy efficiency class		A
7. Battery user-replaceable		Yes
8. Battery endurance per cycle ($END_{device}[h]$)		65
9. Battery endurance in cycles - default settings [cycles]		1 000
10. Rated battery capacity ($C_{rated}[mAh]$)		4 880
11. Shipped with protective cover		Yes
12. Repeated free fall reliability test - falls without defect [n]		180
13. Repeated free fall reliability test - falls without defect, tested in fully extended state [n]		n.a.
14. Repeated free fall reliability class		B
15. Ingress protection rating		IP64
16. Specified immersion depth in water, in case of IPx8 [m]		n.a.
17. Screen scratch resistance on Mohs hardness scale		5
18. Charger	Required output power [W]	5
	Receptacle type (at device end)	USB-C
Repairability information:		
19. Minimum guaranteed availability of operating system security updates, corrective updates and functionality updates (years)		6
20. Repairability Class (based on the index below)		B
21. Repairability Index		3,66
21a. Disassembly Depth (S_{DD}) score		3,25
21b. Fasteners (type) score (S_F)		5,00
21c. Tools (type) score (S_T)		4,00
21d. Spare Part score (S_{SP})		4
21e. Software Updates (duration) score (S_{SU})		3
21f. Repair Information score (S_{RI})		3
22. Weblink to information on spare parts availability for professional repairers and end users		https://telesalon.pl/firm-eng-1639151509-Realme.html

23. Weblink to repair instructions for end-users	https://www.realme.com/global/support/user-manuals
24. Weblink to indicative pre-tax prices	https://telesalon.pl/firm-eng-1639151509-Realme.html
Additional information:	
25. Minimum duration of the guarantee offered by the supplier [months]	24

Model placed on the Union market from 01/01/2025



EPREL registration number: 2278377

<https://eprel.ec.europa.eu/qr/2278377>

Supplier: Reflection Investment B.V. (Importer)

Website:

Customer care service:

Name: realme service center

Website: <https://www.realme.com/global/>

Email: service.eu@realme.com

Phone: /

Address:

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