

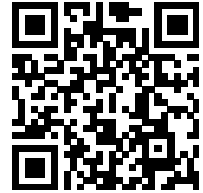
# Product Information Sheet

COMMISSION DELEGATED REGULATION (EU) 2019/2013 with regard to energy labelling of electronic displays

|     | Parameter                                                                                                              | Parameter or value and precision       |   |       | Unit            |
|-----|------------------------------------------------------------------------------------------------------------------------|----------------------------------------|---|-------|-----------------|
| 1.  | Supplier's name or trademark.                                                                                          | MSI                                    |   |       |                 |
|     | Supplier's address.                                                                                                    | Mystar Computer BV ,<br>Ekkersrijt, NL |   |       |                 |
| 2.  | Model identifier                                                                                                       | G24C4 E2                               |   |       |                 |
| 3.  | Energy Efficiency Class for Standard Dynamic Range (SDR)                                                               | E                                      |   |       |                 |
| 4.  | On mode power demand in SDR                                                                                            | 17,7                                   |   |       | W               |
| 5.  | Energy Efficiency Class for High Dynamic Range (HDR)                                                                   | n.a.                                   |   |       |                 |
| 6.  | On mode power demand in HDR, if implemented                                                                            | n.a.                                   |   |       | W               |
| 7.  | Off mode, power demand, if applicable                                                                                  | 0,3                                    |   |       | W               |
| 8.  | Standby mode power demand, if applicable                                                                               | 0,5                                    |   |       | W               |
| 9.  | Networked standby mode power demand, if applicable                                                                     | n.a.                                   |   |       | W               |
| 10. | Electronic display category                                                                                            | Monitor                                |   |       |                 |
| 11. | Size ratio                                                                                                             | 16                                     | : | 9     |                 |
| 12. | Screen resolution                                                                                                      | 1 920                                  | x | 1 080 | pixels          |
| 13. | Screen diagonal                                                                                                        | 59,9                                   |   |       | cm              |
| 14. | Screen diagonal                                                                                                        | 24                                     |   |       | inches          |
| 15. | Visible screen area                                                                                                    | 15,3                                   |   |       | dm <sup>2</sup> |
| 16. | Panel technology used                                                                                                  | LED LCD                                |   |       |                 |
| 17. | Automatic Brightness Control (ABC) available                                                                           | No                                     |   |       |                 |
| 18. | Voice recognition sensor available                                                                                     | No                                     |   |       |                 |
| 19. | Room presence sensor available                                                                                         | No                                     |   |       |                 |
| 20. | Image refresh frequency rate (default)                                                                                 | 60                                     |   |       | Hz              |
| 21. | Minimum guaranteed availability of software and firmware updates (from the date of end of the placement on the market) | 8                                      |   |       | Years           |
| 22. | Minimum guaranteed availability of spare parts (from the date of end of the placement on the market)                   | 3                                      |   |       | Years           |
| 23. | Minimum guaranteed product support                                                                                     | 3                                      |   |       | Years           |
|     | Minimum duration of the general guarantee offered by the supplier                                                      | 3                                      |   |       | Years           |
| 24. | Power supply type                                                                                                      | External                               |   |       |                 |
| 25. | External power supply (non standardized and included in the product box)                                               |                                        |   |       |                 |
|     | <i>i</i>                                                                                                               | -                                      |   |       |                 |
|     | <i>ii</i>                                                                                                              | Input voltage                          | - |       | V               |
|     | <i>iii</i>                                                                                                             | Output voltage                         | - |       | V               |

|     |                                                                                         |                                      |   |    |
|-----|-----------------------------------------------------------------------------------------|--------------------------------------|---|----|
| 26. | External standardised power supply (or suitable one if not included in the product box) |                                      |   |    |
|     | <i>i</i>                                                                                | -                                    |   |    |
|     | <i>ii</i>                                                                               | Required output voltage              | - | V  |
|     | <i>iii</i>                                                                              | Required delivered current (minimum) | - | A  |
|     | <i>iv</i>                                                                               | Required current frequency           | - | Hz |

Model placed on the Union market from 01/05/2023



**EPREL registration number:** 1550923

<https://eprel.ec.europa.eu/qr/1550923>

**Supplier:** MSI Computer Europe B.V. (Authorised representative)

**Website:**

**Customer care service:**

**Name:** Mystar Computer BV

**Website:**

**Email:** [dqa7871@msi.com](mailto:dqa7871@msi.com)

**Phone:** +886-921-609652

**Address:**

Ekkersrijt  
Netherlands